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City of Crystal Website Disclaimer

The City of Crystal website is intended for use by the general public as a convenient way to access the information and services provided by the City of Crystal. Efforts are made to ensure that the information presented is complete and accurate. The City does not guarantee the accuracy of the information provided on its website and is not liable for reliance on this information.

Visitors are encouraged to confirm critical information related to meeting times, event dates and other details because updates, additions or corrections may have been made to a webpage since the time a website visitor previously viewed it. If you are concerned about the accuracy of an item, you may contact the City of Crystal department that posted this information. If you have questions or feedback regarding any City of Crystal webpage, contact the communications department at 763-531-1136.

Cache Issues

The City of Crystal takes efforts to minimize cache issues, unauthorized modifications and input errors; however, several factors can affect the quality of the information displayed on this website that are beyond the control of the City of Crystal – including browser incompatibilities; information which has been cached on the local computer, network proxy, or other storage device; unauthorized modification of electronic data; errors in transmission or other issues with online transmission. To minimize cache issues, the City of Crystal recommends that users verify that they have the most current version of a page by clearing their cache. For information about clearing a cache, check online browser help files.

Cookies

The City of Crystal does not collect or keep personal information about your visit to the City's website. Like most Internet sites, the City of Crystal website reads some information from visitor's computers that help the City analyze traffic patterns, perform routine maintenance and help visitors navigate through our site. Referred to as "cookies" (simple text files that are created and stored on your computer), these files aid in delivering online services. Generally the information is temporary and when the visitor leaves the site, this information is deleted from the system.

Many of these cookies will be destroyed when any of the following occurs: a few minutes of inactivity, successfully completing a transaction or when the browser window

is closed. In some instances, however, cookie files may persist for a longer duration. If a web browser does not accept cookies, visitors are able to navigate the information content on our site, but they may not be able to use some of the online transaction services provided by the City.

The information the City automatically collects and stores for these purposes include the following:

- Total number of visits to our site.
- Number of unique visits to our site.
- Types of computer systems used to access our site.
- Web browser type and version.
- Date and time of access.
- The website that may have referred you (linked you) to this website.
- The first and last page you visited in our site.

None of this information contains personal (identifying) information.

For security purposes, and to maintain service for all users, the City's network system may use software programs to identify attempts to gain unauthorized access or to damage or misuse the systems or the City's website. In the event that a potential security threat is recognized, identifying information about the user and the questionable computer activity may be retained and reviewed for security and other law-enforcement-related purposes.

Other Data Collection

Some of the City of Crystal's forms, permits, orders or feedback requests ask for contact information, demographic information and financial information. This information is used to process payments or job applications, answer a question or respond to a request.

Online surveys on the City of Crystal website are anonymous. These surveys are used to better serve our community. Although demographic information is sometimes collected, the City does not ask for any personal identifying information.

Link Policy

Links provided by this website are intended to provide a wide range of information to the public. The City of Crystal may include useful links or pointers to information created and maintained by other public organizations, private organizations and individuals. These links and pointers are solely for the users' information and convenience. When a user selects a link to an outside website, the user is leaving the City of Crystal's website and the outside website may have different website policies than those of the City of Crystal. The provision of links from the City of Crystal website to other websites does not constitute an endorsement by the City of Crystal of those websites, or any links or pointers on those websites. The City of Crystal does not control or guarantee the accuracy, relevance, timeliness or completeness of information contained on a linked website. The City of Crystal is not responsible for any transmissions users receive from linked websites. The City of Crystal does not guarantee that the linked websites comply with all laws and any applicable regulations.

The City of Crystal is engaging in government speech when it provides links on this website. The City of Crystal makes the decision on what links it will include on the website. The City will not link to websites that relate to campaigning or advocating for candidates for public office. Generally, the City of Crystal may link to the following, which is a nonexclusive list:

- Government organizations and nonprofits organizations, specifically those that provide information that support the functions and services of the City.
- Organizations that have some relationship to the City.
- Community and neighborhood organizations.
- Media links that relate to City issues, e.g., news articles related to the City.
- Any other information related to the City or that the City deems may be of interest to Crystal residents.